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## **LIST OF ABBREVIATIONS**

BoH : Back of the House

CCA : Canonical Correlation Analysis

CFA : Confirmatory Factor Analysis

CP : Creative Personality

CSE : Creative Self-Efficacy

EC : Employee Creativity

EE : Employee Engagement

EFA : Exploratory Factor Analysis

F&B : Food & Beverages department

FO : Front Office department

FoH : Front of the House

HRM : Human Resource Management

IM : Intrinsic Motivation

JCM : Job Characteristics Model

JD-R : Job Demands-Resources Model

POS : Perceived Organization Support

PSS : Perceived Supervisor Support

PVC : Perceived Value Congruence

SEM : Structural Equation Modeling

SOP : Standard Operating Procedures

TC : Task Characteristics