	INSTITUTE OF CHEMICAL TECHNOLOGY, MUMBAI	VES COLLEGE OF ARTS, SCIENCE & COMMERCE, MUMBAI	
	Deemed to be University (MHRD/UGC) Elite Status & Centre Excellence, NAAC Accredited A	**and** *NAAC Re-accredited A grade (2017) Best College Award (University of Mumbai)*	

Jointly Organize

National Webinar on

Rethinking and Recreating the Academic Library: Lessons from the Pandemic

E-Library

22nd–25th July 2020

A REPORT
Four Day National Webinar

Background

The COVID-19 pandemic has forced the academic institutions to physically shut down and move to online operations. The libraries of these institutions are therefore facing hard choices. Majority of libraries of these institutes majorly have print collections and have minimal access to e-collections. Such institutes have difficulty in serving their users in this crisis. As teaching-learning moves online the academic libraries too should have a virtual presence and thus remain relevant to their parent institutions. Library professionals can avail this opportunity to transform their libraries into hybrid libraries with strong e-collection to serve at any time.

Objectives

Based on the background, the librarians conceived the idea of organising a webinar which would offer practical suggestions to LIS professionals to create a hybrid library which can serve their users remotely. The objectives of the webinar were identified as

- To support academic library professionals to avail this opportunity to transform their libraries into hybrid libraries with strong e-collection to serve at any time.
- To reach out to academic Libraries of various sizes across various geographical locations at a national level.

Planning

After chalking out the objectives, the Library heads of both the institutes Mrs. Madhavi Wadkar, Senior Librarian, Institute of Chemical Technology, Mumbai and Dr. Meghana Sanjeeva, Librarian, VES College of Arts, Science and Commerce approached their respective institution heads Prof. Pandit and Dr. Anita Kanwar. Initiation of collaboration for webinars had been established between the two institutes with the successful conduct of the first webinar on *Copyright: Concerns and Challenges for Online Education*. Both the institutional heads accepted this idea of the organizing of the webinar and more importantly whole-heartedly supported the collaboration between the two academic institutes.

Since the theme of the webinar was one which required a large spectrum of areas to be covered, the organizers deemed it necessary to have an advisory committee for the planning of the webinar. A five-member Advisory Committee was constituted and the theme and subtopics were crystallised with the able guidance of the committee.

Four-day programme on *Rethinking and Recreating the Academic Library: Lessons from the Pandemic* was planned in a step wise manner beginning from e-collection development to e-services keeping in mind the needs of the users of the present generation and the situation. The webinar was planned from *22nd July 2020 to 25th July 2020.*

A meeting of the panellists and the moderators was also conducted on 20th July 2020 to fine tune and sharpen the focus of the panel discussions, which was planned as a concluding session of the webinar which would help the participants to derive best possible from the sessions.

The platform to be used for the webinar was fixed as Streamyard and trial sessions for all the speakers were arranged on 21st July 2020 in two slots for the convenience of speakers.

This webinar was designed keeping in mind the need of the hour for Library and Information Science Professionals serving the academic institutes to help them build e-collections and to serve their users. The planning of webinar and the deliberations would help librarians find new opportunities amidst these adversities.

Platform Used

The sessions were conducted online using Streamyard while the live streaming was made available at YouTube. The schedule of the webinar was as presented below

Schedule

Day 1: July 22, 2020

		11.00 am to 11.25 am	Inauguration
	Prof. Ramesh Gaur *Dean & Director (Lib & Inf.)/* *Head - Kala Nidhi Division* *Indira Gandhi National Centre* *for Arts (IGNCA) Autonomous* *body of Ministry of Culture,* *Government of India*	11.30 am to 12.10 pm	Key note Address
	Ms. Madhavi Wadkar *Senior Librarian* *Institute of Chemical Technology,* *Mumbai*	12.15 pm to 1.00 pm	E-Collection development: e-Books & e-Journals
	Dr. Medha Joshi *Consultant Information* *Services, National Cancer* *Grid, Tata Memorial Centre,* *Mumbai*	2.30 pm to 3.20 pm	Licensing Issues of e-content development

Day 2: July 23, 2020

	Dr. Shamprasad Pujar *Chief Librarian* *Indira Gandhi Institute of* *Development Research, Mumbai*	2.30 pm to 3.20 pm	E-services for Academic Libraries
	Dr. Umeshareddy Kacherki *Librarian, IISER, Pune*	3.30 pm to 4.20 pm	Research Support Services & Tools

Day 3: July 24, 2020

	Dr. Miteshkumar Pandya *Scientist - C (Library Science)* *Information and Library Network* *Centre (INFLIBNET), Gandhinagar*	2.30 pm to 3.20 pm	Role of INFLIBNET in development of Academic Libraries
	Dr. Anjali Bandiwadekar *Deputy Librarian* *IIT Indore*	3.30 pm to 4.20 pm	Skills and Competencies for Academic Librarians

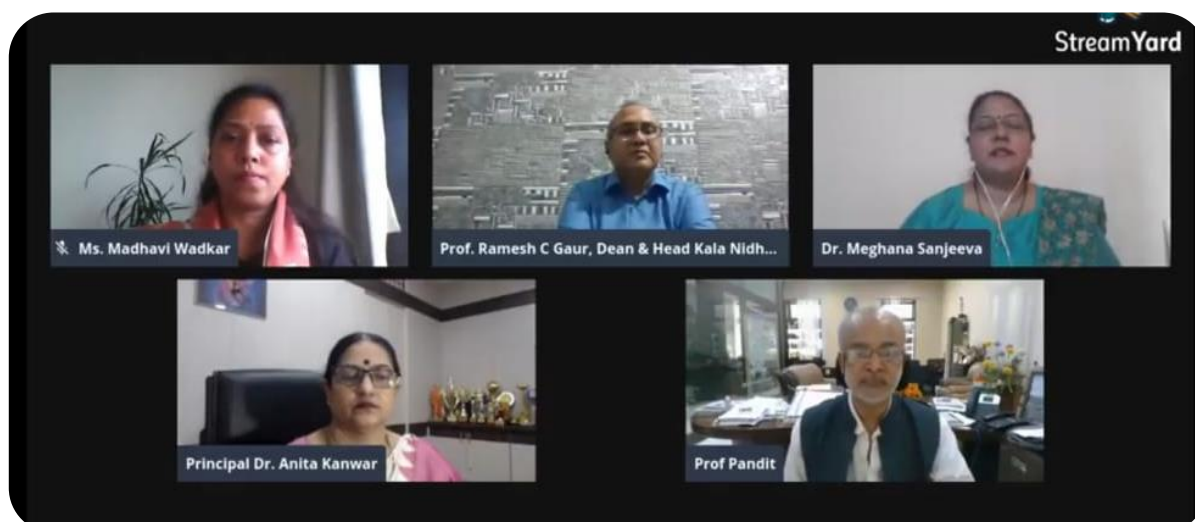**Day 4: July 25, 2020**

	Mr. Giridhar M Kunkur *Librarian and Unit Chief,* *Publications and Media Relations,* *Birla Institute of Technology &* *Science, Pilani*	2.30 pm to 3.20 pm	Raise User Experience (UX) to Excel in Academic Libraries
	Moderator: Dr. Medha Joshi	3.25 pm to 4.30 pm	**Panel Discussion**
	Dr. Shivanand Sadlapur *Librarian, NMIMS Deemed to be* *University, Mumbai*		Collections Management in Academic Libraries
	Dr. Durga Murari *Deputy Librarian* *Knowledge Resource Center* *SNDT Women's University, Pune Campus*		User Needs in Academic Libraries
	Dr. Sunita Barve *Senior Technical Officer* *Knowledge Resource Center* *CSIR-National Chemical Laboratory, Pune*		Services for Academic Libraries
	Dr. Parul Zaveri *Associate Professor at SHPT School of* *Library Science, SNDT Women's University,* *Mumbai*		Imparting Skills in LIS Schools
		4.30 pm to 5.00 pm	**Valedictory & Vote of Thanks**

Day 1: 22nd July 2020

Inauguration

The inauguration session began with invocation of Goddess Saraswati and paying our tribute to the Father of Library Science in India Dr S.R Ranganathan. For the inaugural session on the first day, we were privileged to have both the heads of the institutions, Prof Pandit, Honourable VC Institute of Chemical technology and Dr Anita Kanwar, Principal VES College of Arts Science and Commerce who emphasized on the modern day roles of the libraries and urged to find ways to enhance the use of resources during their welcome address. Dr Meghana Sanjeeva, Librarian VES College of Arts, Science and Commerce welcomed the participants, introduced the theme of the webinar and thanked the heads of the institutes for not only permitting to organise the webinar jointly but also for being extremely supportive. In her introduction she emphasised that the objectives of the webinar to help the academic libraries to transcend from just serving with a physical space and collection to e-library with digital space and e-collections. Ms. Madhavi Wadkar, Sr Librarian ICT Mumbai introduced the Chief Guest Prof. Gaur and welcomed him to deliver his Keynote address.
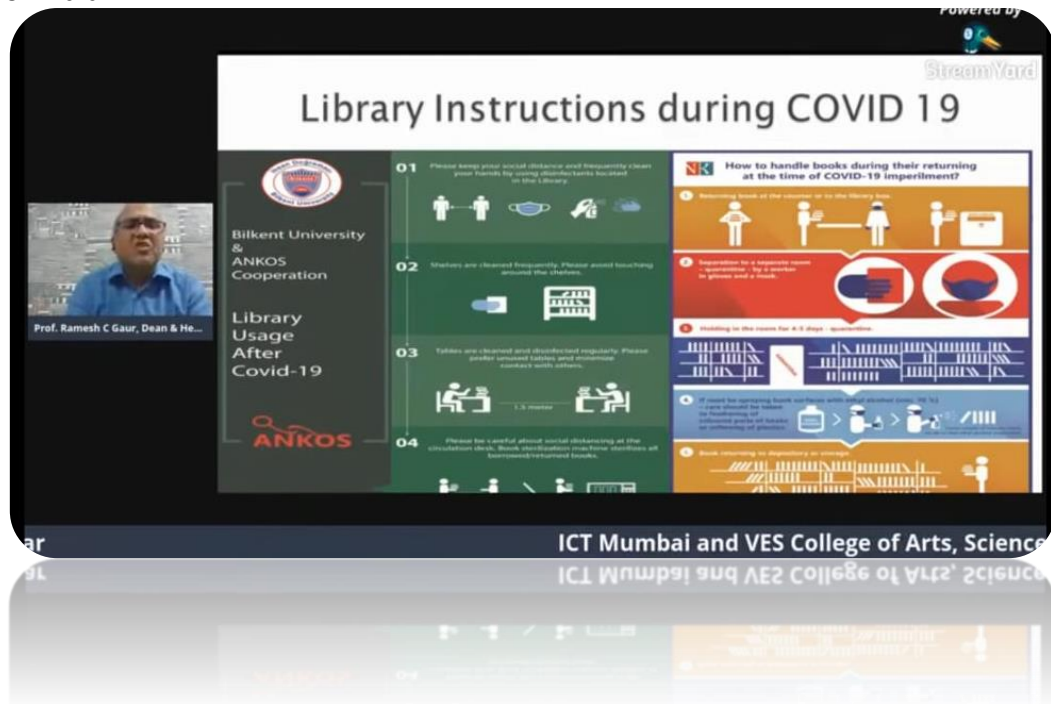
Rethinking and Recreating the Academic Library: Lessons from Pandemic
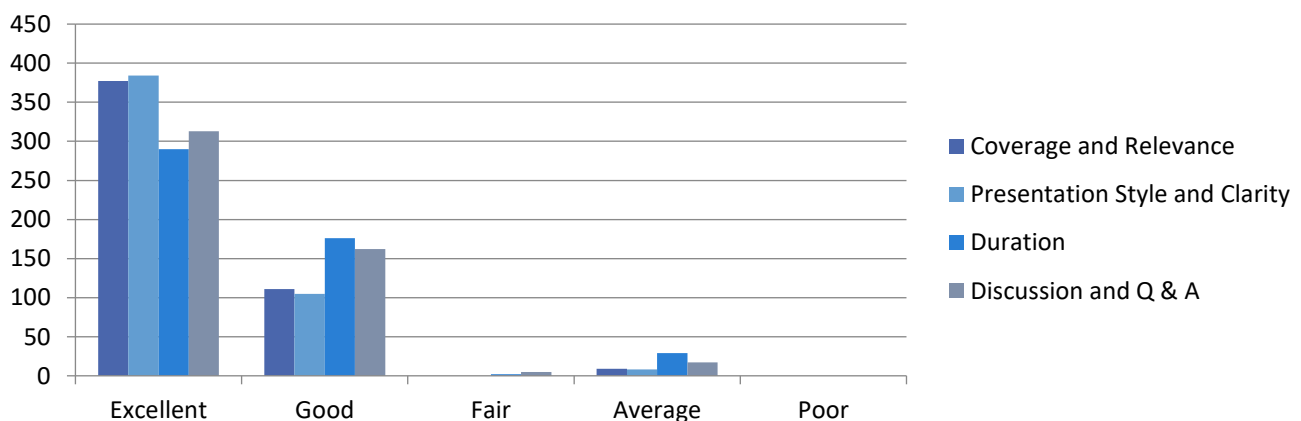## *Prof. Ramesh Gaur*

The Chief Guest for the session was Prof Ramesh Gaur who is presently Dean, Director (Lib. & Inf.) &Head Kalanidhi Division in at Indira Gandhi National Centre for the Arts (IGNCA), New Delhi, Ministry of Culture, Government of India.

In his keynote Address Prof Gaur presented a plan to recreate an academic library on the basis of his work of transformation of Jawaharlal Nehru University (JNU) Library. Prof Gaur's leadership ability and skills were evident from the work at JNU library which was quite inspiring and motivating for participants and LIS professionals. The presentation boosted the confidence of the LIS professionals and would help them to adapt to innovative ways and serve the users in the best possible ways in the information age. The keynote address set a perfect tone for the deliberations for the four-day webinar.
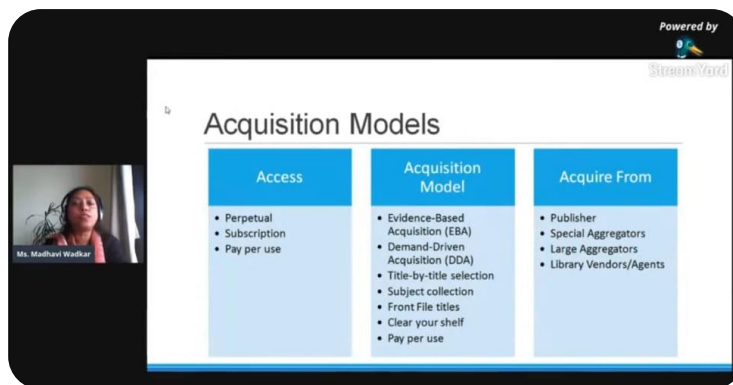
Feedback of the session

https://tinyurl.com/ictvesnld1 or https://www.youtube.com/watch?v=WlCihmAi4Ww
https://tinyurl.com/ictvesnld1s3 or https://www.youtube.com/watch?v=60B4Fm3ZBkI

The focus of the first day was on building e-collections which form the base for the services in the academic library.
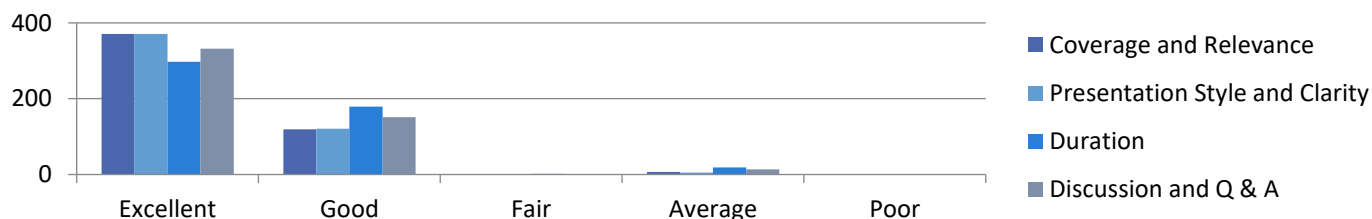
Session 1
e-Collection development: ebooks & ejournals
Mrs. Madhavi Wadkar

The session was conducted by Mrs. Madhavi Wadkar, Sr. Librarian ICT Mumbai who spoke about the e-collection development with the integration of subscribed and curated open educational resources. She emphasised on a short term and long-term strategy to develop the e-collection considering the focus of the parent institute and also guided how to choose among various models available for e-content. Her presentation was based on the practical experience of two major libraries where she successfully initiated and set up e-libraries and therefore was well appreciated by the participants.
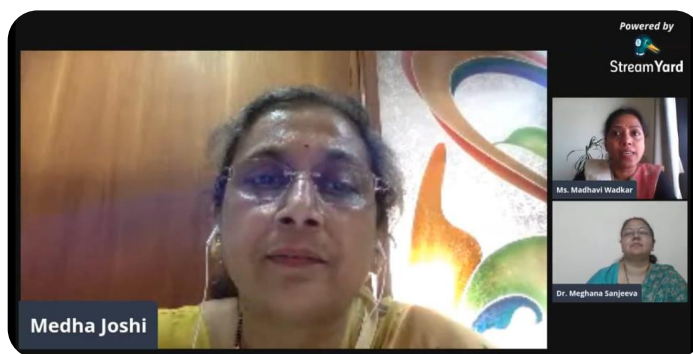
Feedback of the session

- Coverage and Relevance
- Presentation Style and Clarity
- Duration
- Discussion and Q & A

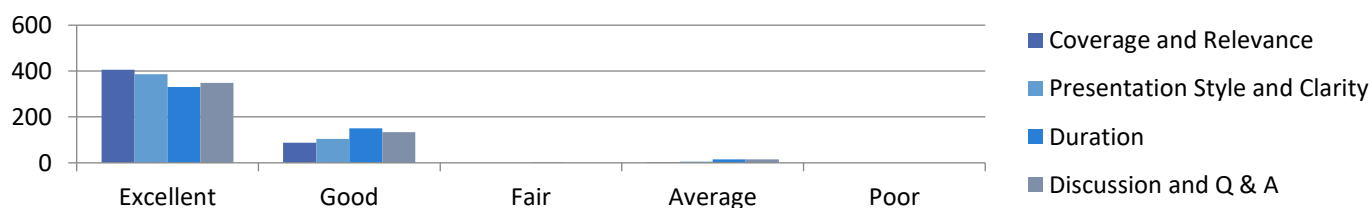
Session 2
e-Resources Licensing: What we need to know
Dr. Medha Joshi

Dr Medha Joshi handled a very important and complex issue of licensing of e-content. Dr Medha very systematically and lucidly explained the points to be careful about before signing the agreements and emphasised on negotiations based on the requirements of the institutes. The presentation was appreciated by all the participants who now felt confident to go ahead and add e-resources to their collection and serve the users in the best possible ways in the Information age.
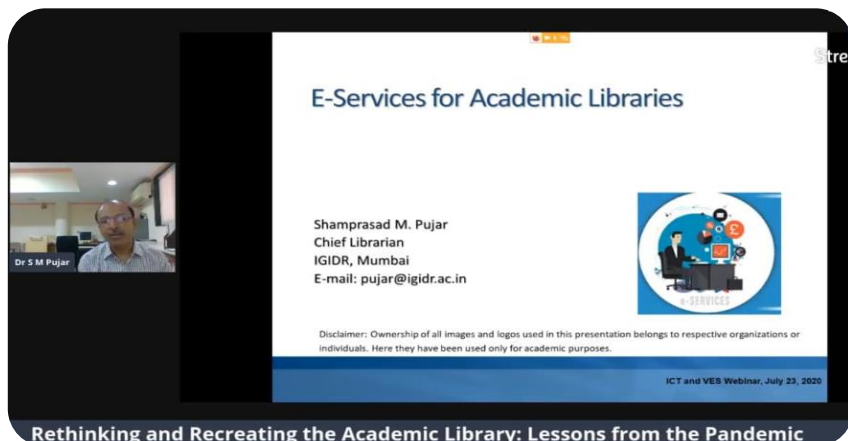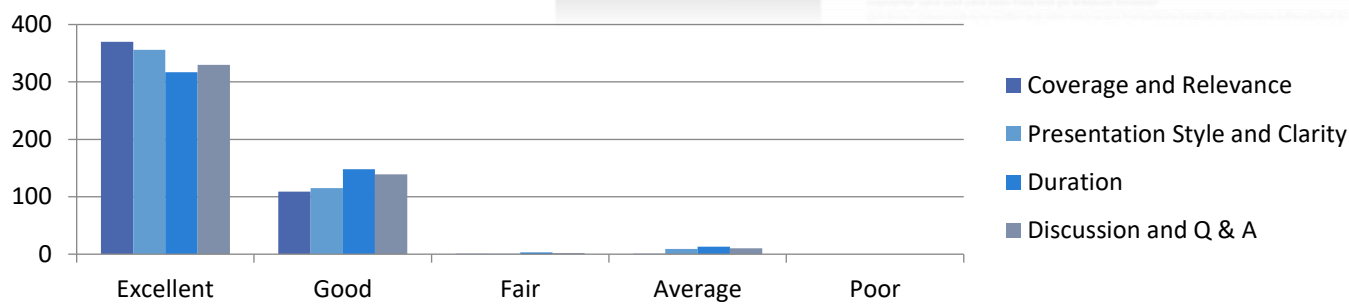
Feedback of the session

- Coverage and Relevance
- Presentation Style and Clarity
- Duration
- Discussion and Q & A

Session 1
E-Services for Academic Libraries
Dr.Shamprasad Pujar

Dr. Pujar elaborately explained the various e-services which can be introduced to connect to the users in these times like blogs, connecting through e-chat service, linking resources through website, remote access and so on. He also mentioned about using simple open resources which are available at hand to serve the users.
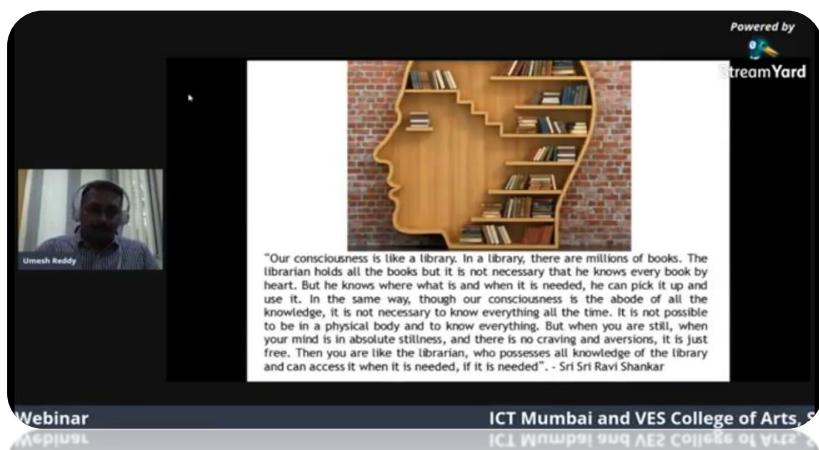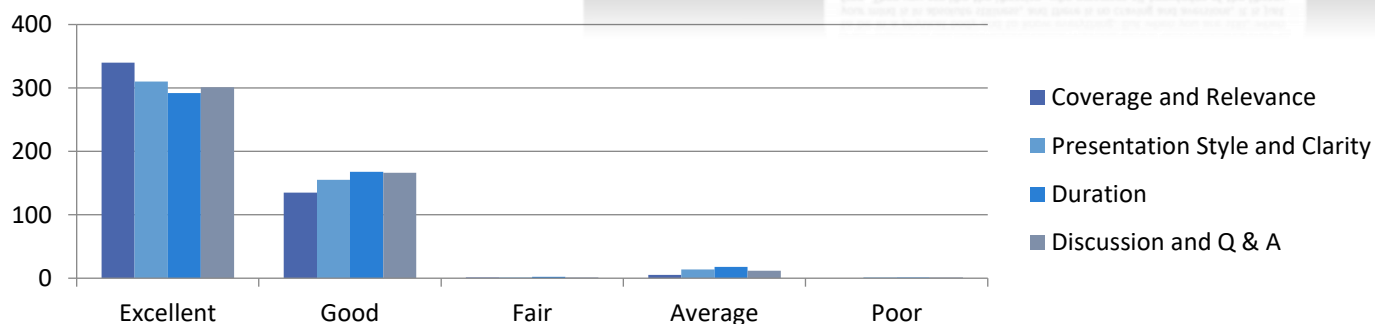

Feedback of the session

Session 2
Research Support Services & Tools
Dr.Umeshareddy Kacherki

Dr. Umeshareddy outlined the various research support services based on the research life cycle and highlighted the services extended by Srinivas Ramanujan Library at IISER Pune which gave many new insights to the participants about the importance library's involvement for specific services required to boost the productivity of the researchers.
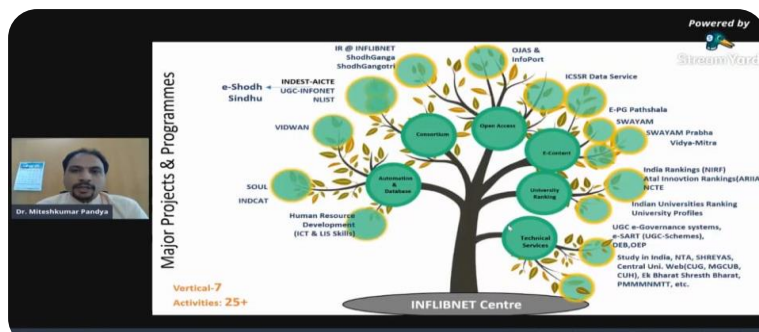

Feedback of the session

Session 1
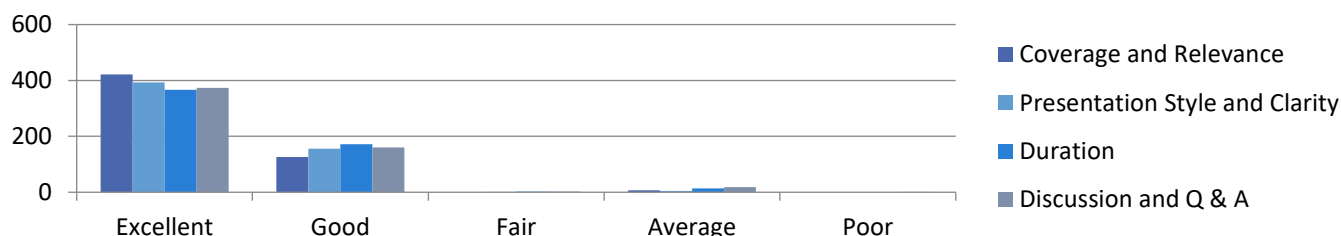### Role of INFLIBNET in development of Academic Libraries
Dr. Miteshkumar Pandya

INFLIBNET has been a boon for the higher education sector connecting and providing access to e-resources through various programs. The third day began with the session by Dr. Mitesh Pandya who described the various services and products of INFLIBNET. In the Q and A session Dr. Pandya clarified many points which participants had about services, which can be availed by the academic libraries.
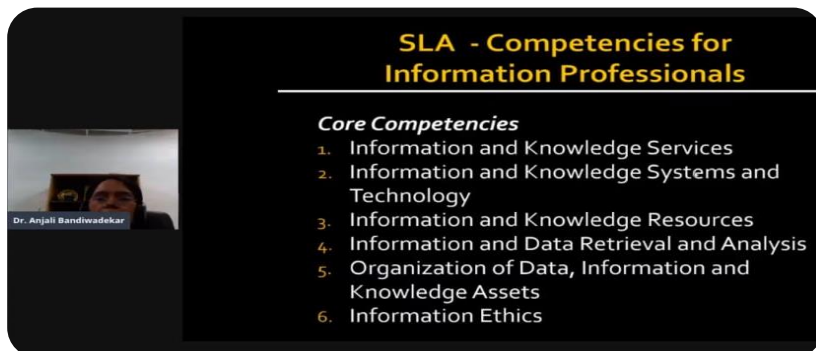
Feedback of the session

Legend:
- Coverage and Relevance
- Presentation Style and Clarity
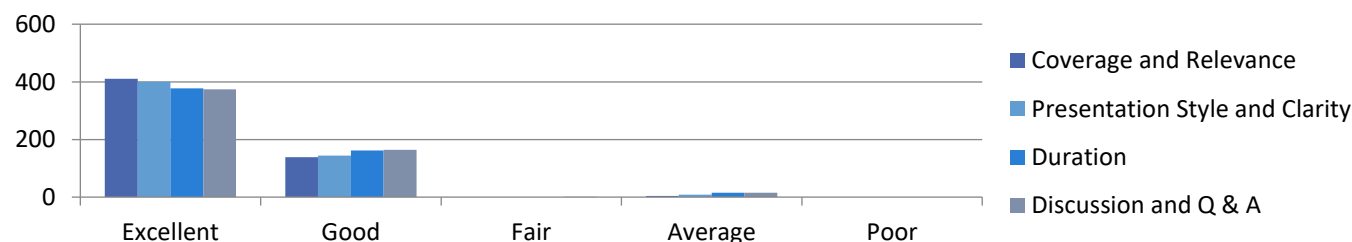- Duration
- Discussion and Q & A

Session 2
Skills and Competencies for Academic Librarians
Dr. Anjali Bandiwadekar

Dr. Anjlai Bandiwadekar delivered her talk on Skills and Competencies for Academic Librarians. In her presentation she pointed out the various difficulties faced by libraries in the VUCA world and also the present situation and further outlined specific skills and competencies required by librarians. She also discussed about the recent technologies like AI and Big Data and Block chain which have their applications in libraries too. She reiterated the need for lifelong learning for librarians.

Feedback of the session

Legend:
- Coverage and Relevance
- Presentation Style and Clarity
- Duration
- Discussion and Q & A

Session 1
Raise User Experience (UX) to Excel in Academic Libraries
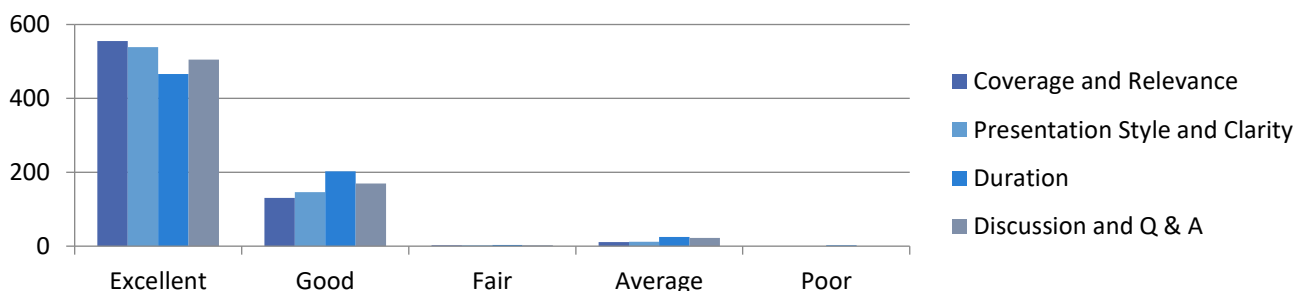*Mr. Giridhar Kunkur*

On the concluding day two sessions were conducted.

A session of Raising User experience in Academic libraries by Mr.Kunkur where he described the experience of the BITS Pilani library. In the presentation Mr Kunkur very elaborately shared the efforts taken to redesign the BITS Pilani Library into collaborative learning spaces and to extensively engage with the users. He also highlighted the importance of qualitatively assessing the user interaction with library. The innovative ways to make the library a hub for the academic community was praiseworthy.

Feedback of the session

Legend:
- Coverage and Relevance
- Presentation Style and Clarity
- Duration
- Discussion and Q & A

Session 2
Panel Discussion: Near Future of Academic Libraries
Moderator:
Dr. Medha Joshi
Panelist:
Dr. Shivanand Sadlapur
Dr. Durga Murari
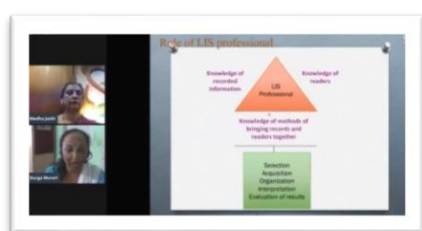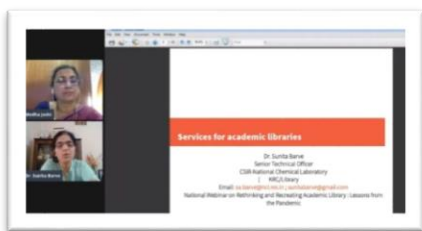*Dr. Sunita Barve*
Dr. Parul Zaveri
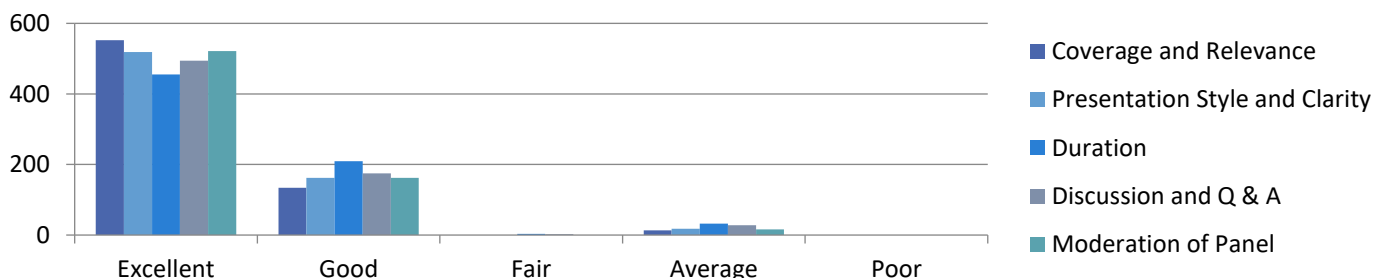
Our Panel discussion on

'***Near Future of the Academic Libraries***' which was moderated by Dr. Medha Joshi having four panellists, focusing on vital dimension namely collection, users, services and training to LIS professionals at SHPT School of Library Science.

- ➕ Dr Shivanand emphasized on scrutinizing e-collections before acquisition depending on the requirements of the parent institutions. He also reiterated the need for negotiations with vendors for e-content. He urged the college librarians to use the NLIST content extended by INFLIBNET as it had many resources to meet the requirements of colleges.
- ➕ Dr Durga Murari elucidated the changing user needs coupled with the physical closure of libraries. She emphasised the need to curate more e-resources for undergraduate students in regional languages. She also highlighted the use of NDLI which served as a very important resource for all.
- ➕ Dr Sunita Barve shaped the session with her focused inputs on services in academic libraries with emphasis on open access tools.
- ➕ Dr Parul Zaveri explicated the consistent revisions of LIS curriculum and focused efforts taken by SHPT School of Library Science with changes in the field and inputs from practicing librarians.
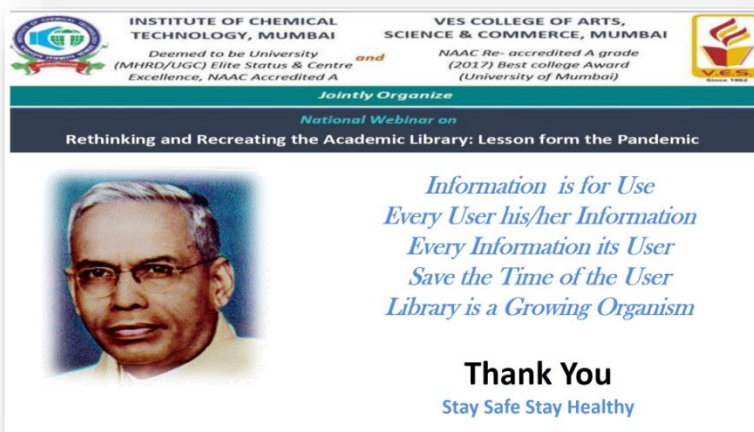
The Question and Answer session lead to very good discussions among the panellists. Dr Medha Joshi summed up the panel discussion with pin-pointed concluding remarks. It was indeed a befitting session to conclude this four day long National Webinar.

Feedback of the session

The panel discussion was followed by Vote of the thanks to conclude the webinar.
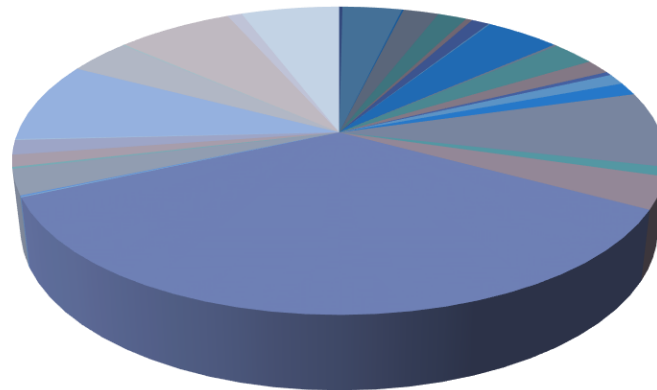
Participation

Since programme announcement along with the flyer was widely circulated across library and information professionals through formal emails and through social media it reached a large audience.

The programme received an overwhelming response and over 1000 participants had registered for this webinar. Library professionals working at universities, colleges, research institutions and schools at various levels participated in this webinar. Registrations were received 26 states and 6 union territories and thus making it a successful national webinar. Registrations were also received from out of India from countries like, Burma, Dubai, Guyana, Nigeria & Philippines.
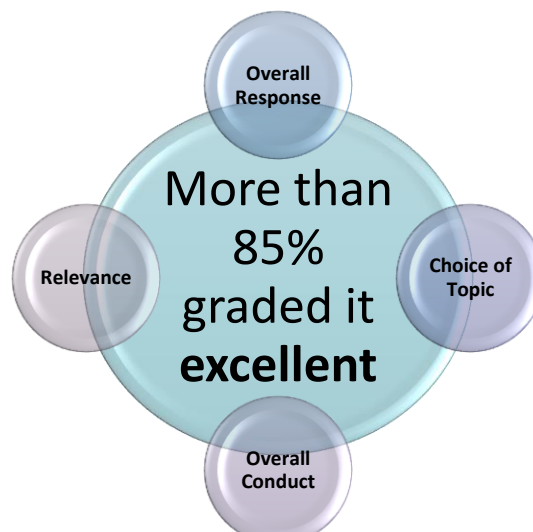

- Andaman and Nicobar Islands
- Andhra Pradesh
- Arunachal Pradesh
- Assam
- Bihar
- Chandigarh
- Chattisgarh
- Daman and Diu
- Delhi
- Goa
- Gujarat
- Haryana
- Himachal Pradesh
- Jammu & Kashmir
- Jharkhand
- Karnataka
- Kerala
- Madhya Pradesh
- Maharashtra
- Meghalaya
- Nagaland
- Odisha
- Puducherry
- Punjab
- Rajasthan
- Sikkim
- Tamil Nadu
- Telangana
- Tripura
- Uttar Pradesh
- Uttarakhand
- West Bengal

Though many participants attended the webinar on various days as seen from individual session feedback, certificate of participation was issued only to those who attended all the sessions on all four days of the webinar. We issued 352 certificates.

Feedback

The feedback too was overwhelming with extremely positive response for all the sessions.

Some Anecdotes:

"It was an intellectual feast for us. Bravo to the organizers for arranging the talks by such eminent personalities." --------- *by Ms Veena Thackeray, Librarian, Ramnarian Ruia College, Mumbai*

"Best webinar on Librarianship and Libraries during these times. Topics were of great relevance and well experienced knowledgeable resource persons. Well done. Will be grateful if ppts and recordings were shared for reference." ---------- *by Mrs. Papia Mukherji, Loreto College, West Bengal*

"Good and very informative session thank to all presenters and speakers" ------ *by Mrs. Mahua Kar Ghosh, UGC-DAE Consortium for Scientific Research, Kolkata Centre*

"'Webinar topics are very much appropriate for reorganising library services according to user need during this pandemic and post pandemic time. Organisers are very friendly & helpful.'" ------ *by Dr. Falguni Prajapati, P P Savani University, Surat*

"Congratulations for successful competition of 4 days webinar, full of knowledge from eminent resource persons. Choice of the topic &resource persons was excellent. Thanks for the same & wish u good luck for future activities." -------- *by Mr. Deepak Mohindru, Cambridge International School, Jalandhar*

Very useful and informative sessions. Well planned and organized. Delivery is also very good and interactive. Knowledge gaining experience and valuable information gained. Arrange few more sessions like this. -------- *by Mr Vikas Karlopia, University of Jammu, Jammu*

"It was an enriching experience. Very systematically coordinated and organized. Congrats to the entire Team of organisers" --------- *by Mr. Paritosh D. Pawar, Librarian, KET's V.G. Vaze College of Arts, Sci. & Comm., Mumbai*

Achievements of Webinar

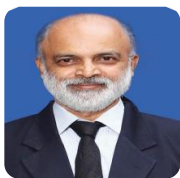| Key Take Away	• Practical Oriented sessions • Step by step sessions covering every aspect of creating and managing an e-Library
Zero Budget	• Speakers volunteered their time and energy without any honorarium • Free version of the software Streamyard was used and it was livestreamed on Youtube.
National Reach	• More than 1000 registrations were received from 26 states and 6 union territories with 69% LIS professionals and 31% from other academic fields. • Certificates were distributed to 352 participants from 23 states and 3 union territories.
Collaboration	• Collaboration between two institutes • Collaboration between two libraries

Our Patrons

Prof Aniruddha Pandit, Vice-Chancellor
Institute of Chemical Technology, Mumbai

Dr Anita Kanwar, Principal
VES College of Arts, Science and Commerce, Mumbai

Advisory Committee

Dr. Sushama Powdwal
Former University Librarian & Former Head, SHPT School of Library Science, SNDT Women's University, Mumbai

Dr. Sunita Barve
Senior Technical Officer
Knowledge Resource Center
CSIR-National Chemical Laboratory, Pune

Mr. Giridhar Kunkur
Librarian and Unit Chief, Publications and Media Relations, Birla Institute of Technology & Science, Pilani

Dr. Meeta Rathod
Librarian
BRCM College of Business Administration, Surat

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Librarian
HR College of Commerce & Economics, Mumbai

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ICT Mumbai

Dr. Meghana Sanjeeva, Librarian
VES College of Arts, Science and Commerce

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Mr. Hitendra Patil (Librarian-ICT Jalna Campus)
Ms. Priti Sawant (Sr Library Asst, ICT Mumbai)
Mr. Aakash Chandel (Library Clerk, VES College of Arts, Science and Commerce, Mumbai)
Creative Designing
Ms. Aditi Bhujbal (Trainee, ICT, Mumbai Student MLISC, SHPT School of Library Science)

Promotional Video: https://youtu.be/FQUd5uR9mC4

Day 1 : 22nd July 2020
Session 1 and 2
 https://www.youtube.com/watch?v=WlCihmAi4Ww
Session 3
 https://www.youtube.com/watch?v=60B4Fm3ZBkI

Day 2 : 23rd July 2020
Session 1 and 2
 https://www.youtube.com/watch?v=MGQTqM4GCgo

Day 3 : 24th July 2010 from
Session 1 and 2
 https://www.youtube.com/watch?v=krHoGVwXSUY

Day 4 : 25th July 2020
Session 1 and 2
 https://www.youtube.com/watch?v=R9kluiUqIyY

THANK YOU